

Mid-West University
Examinations Management Office
Birendranagar, Surkhet
End Semester (Alternative/Physical) Examination-2078
Bachelor of Hotel Management (BHM)
Semester - II

Subject: Food and Beverage Service II
Full Marks: 50 Pass Marks: 25

Course Code: BHM 325
Time: 3:00 Hours

You are required to answer in your own words as far as applicable.

Attempt all of the following questions:

5×10=50

1. What do you mean by butler service and enlist the duties and responsibilities of a Butler? [10]
 2. a. Define room service with the duties and responsibilities of a room service manager. [2+3]
b. Explain the different types of room service and what equipments people use in room service. [5]
 3. a. Define KOT/BOT with their specimen. [2+3]
b. Define Beverage and classify it with its examples. [2+3]
- OR**
- Define coffee. Explain the process of coffee making. [2+8]
4. Beer is a fermented alcoholic beverage. Justify it with its brewing process. [2+8]
 5. Define the following: [5x2=10]
 - a. Tea
 - b. Requisition
 - c. Guerdon service
 - d. Cigarette
 - e. Cider

OR

Define Bill with its specimen and what the modes of payment in hotel are. [10]

The End